Accessibility Statement for Titanic Comfort Kurfürstendamm

Hotel Accessibility

Our hotel is committed to making our facilities, amenities and services accessible to guests with disabilities. Below is a description of many of the accessible features of the hotel in its public and guest room spaces.

Accessible Public Spaces

- Wheelchair accessible; Front Desk, Lobby, Restaurant, Meeting spaces/business center
- Wheelchair-accessible path to elevator
- Handrails in stairways
- Visual alarms in hallways

Accessible Guest Room Spaces

- Low-height sink
- Roll-in shower
- Raised toilet seat
- Grand bar near toilet
- Bathroom emergency pull cord

Website Accessibility

Titanic Comfort Kurfürstendamm is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards.

Conformance status

The <u>Web Content Accessibility Guidelines (WCAG)</u> defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Titanic Comfort Kurfürstendamm Website contains WCAG 2.0 level AA conforming functionality. Conforming functionality means that efforts were taking during the development of the website to follow WCAG standards.

Compatibility with browsers and assistive technology

Titanic Comfort Kurfürstendamm Website is designed to be compatible with the following assistive technologies:

 Chrome, Firefox, and Safari browsers on JAWS, NVDA, and VoiceOver screen reader technologies

Technical specifications

Accessibility of Titanic Comfort Kurfürstendamm Website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

Limitations and alternatives

Despite our best efforts to ensure accessibility of Titanic Comfort Kurfürstendamm Website, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for the Website:

• List third-party integrations such as Juicer Instagram integration

Feedback & Contact

We welcome your feedback on the accessibility of Titanic Comfort Kurfürstendamm Website. Please let us know if you encounter accessibility barriers. Additionally, if you need any assistance or have any questions about the accessibility features of the hotel or require help reserving an ADA accessible, please reach out to us with the contact information below.

- Phone: +49 30 7677 1870
- E-mail: reservations.tck@titanic-hotels.de
- Hotel address: Kleiststraße 9-12, Berlin, 10787, Germany