

SAFARI LODGES AND CAMPS HOTELS • RESORTS

# **KIGALI SERENA HOTEL**

Situated in Central Kigali, the ambassadorial and commercial heart of Rwanda and the city's pre-eminent meeting place for diplomats and businessmen. The Hotel is situated only 10 km from Kigali International Airport

### General Manager Mr. Daniel Sambai

## **Direct contact**

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### Kenya

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### Tanzania

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### South Africa Sales and Reservations

Office

Johannesburg Tel: (+27-82) 889 9979 Email: reservations@serenahotels.co.za

### **GUEST ROOM INFORMATION**

Total number of rooms and suites - 148

- 54 standard rooms (1 room for the physically challenged)
- 25 Deluxe rooms
- 37 superior rooms
- 7 prime rooms
- 18 studio suites
- 6 Executives Suites
- 1 Presidential suite

### **CHECK IN FACILITIES**

- Express Check in 12.00pm and Check-out 10.00 am
- Warm towel and Welcome Drink

### HOW TO GET THERE

- The Hotel is in central Kigali, 10 km from Kigali International Airport
- Air conditioned airport shuttle service
- Taxi and Business limo service available\*

## **ROOM AMENITIES**

- 24-hour room service
- Air conditioning
- Free Wi-Fi
- In-room modem hook-up
- Direct-dial phone
- Voicemail
- In –room flat screen Satellite TV
- Mini-bar
- Tea/Coffee making facilities
- Hair dryers

## SPECIAL FEATURES

- Gift shop
- Concierge service
- Car Park
- Beauty Salon
- Duty Manager 24 hrs.

### DINING AND BEVERAGES

- Milima Restaurant
- Sokoni Restaurant
- The Executive lounge and bar
- Piano Bar

## **ACTIVITIES/EXPERIENCES**

- The Maisha Health Club and Spa\*
  - Swimming pool
  - Sauna and steam room
  - Health & Beauty Services
- Plunge pool
- Sundeck
- Juice bar

### **CHILD FRIENDLY SERVICES**

- Interconnected rooms
  - Baby sitter available on request\*
- Baby cot
- Kids section in the main swimming pool

## **BUSINESS SERVICES**

• 24 hr business center

### CONFERENCE & BANQUETING FACILITIES

- An 800-seater ballroom
  - A 500-seater auditorium (with stage and full AV)
- Three spacious room
- Private dining rooms
- Outdoor reception areas with a capacity of 1000 people
- Wi-Fi connectivity
- Event management
- Translation/interpretation services\*
- Private entrance and events lobby
- Extensive private parking

#### PLACES OF INTEREST

- Getaways to the Kigali Serena's sister hotel, the Lake Kivu Serena Hotel\*
- The Genocide Museum of Kigali\*
- The Kigali City tour\*
- Akagera National Park\*
- Nyungwe Forest and the Virunga Mountains\*
- Gorilla-tracking in the Volcanoes National Park\*
- Butare National Museum\*

### NB \* CHARGEABLE