LETTER FROM THE GM

Dear Valued Guests and Partners,

At U Sathorn Bangkok, sustainability remains an integral part of our commitment to responsible hospitality. As environmental challenges continue to evolve, we are mindful of our responsibility to preserve the natural environment while creating meaningful experiences for our guests.

Through the continued refinement of our operations, we focus on conserving energy and water, reducing waste and making responsible choices in sourcing and consumption. Our organic garden is also an important part of this journey, allowing us to grow fresh herbs and vegetables while encouraging a closer connection with nature and more sustainable food practices.

We believe that sustainability is a journey of continuous improvement, shaped by thoughtful choices and shared responsibility. Together with our guests, partners and team, we remain committed to nurturing a greener environment and creating a more sustainable future for generations to come.

Warm regards, Pasinee Sedvorakul General Manager U Sathorn Bangkok





WHO WE ARE

U Sathorn Bangkok is a distinguished 5-star hotel situated in the heart of Bangkok, blending comfort, luxury and environmental responsibility. Since opening in 2014, we have welcomed travellers worldwide, promising exceptional service paired with mindful practices.

As part of our commitment to responsible tourism, we embed sustainability into our operations, ranging from energy and water conservation to community engagement and eco-friendly amenities. We strive to create memorable experiences that also safeguard our local environment and cultural heritage.

BUSINESS PHILOSOPHY

1

Efficiency

Implementing energy-saving technologies and optimising resource use.

2

Responsibility

Partnering with sustainable suppliers, reducing waste and ensuring fair labour practices.

3

Community

Collaborating with local artisans, farmers and environmental organisations.

4

Transparency

Monitoring and sharing our environmental performance with stakeholders.

We believe that excellence in hospitality and environmental responsibility can go hand in hand. By integrating sustainability into our core strategies, we aim to reduce our ecological footprint while enhancing guest satisfaction.

We are driven by the conviction that consistent, small actions can lead to significant, positive long-term impacts.

VISION

To be recognised as a leading sustainable hotel in Bangkok with the partnership of Green Globe, delivering outstanding guest experiences while championing environmentally and socially responsible hospitality. We envisage a future where every stay contributes positively to the planet, innovative green practices are central to our operations, and guests, employees and partners unite in the shared mission to protect our environment for generations to come.

2026 Overview

21,171
Overnight Guests

94% Guest Satisfaction Score
on ReviewPro

2
Certificates

110
Employees

108
Local Employees

4
Charity Events

3
Awards Received

SUSTAINABILITY DEVELOPMENT AND GREEN INITIATIVES



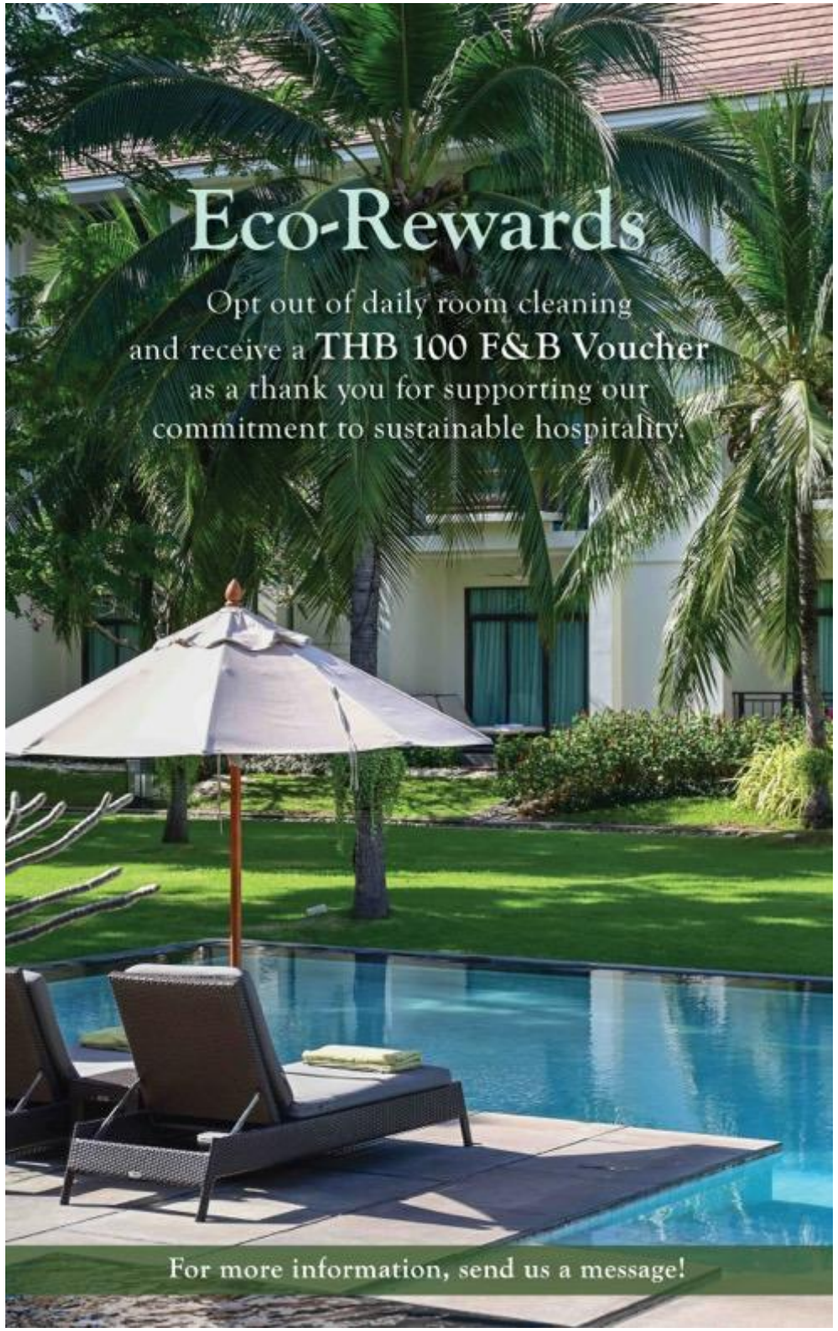
ENVIRONMENTAL POLICIES AND IMPACT

Eco Reward Campaign (April 2024)

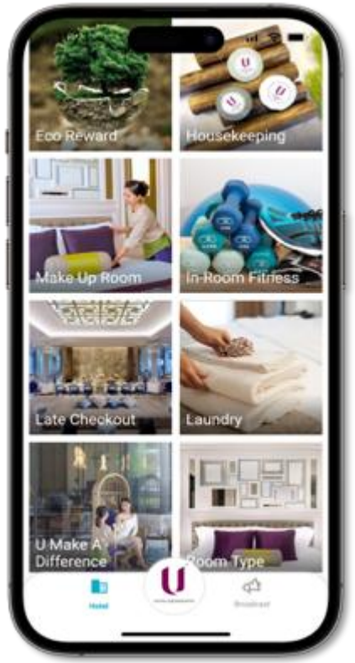
ECO REWARD - CHOOSE GREEN, DINE WITH SAVINGS

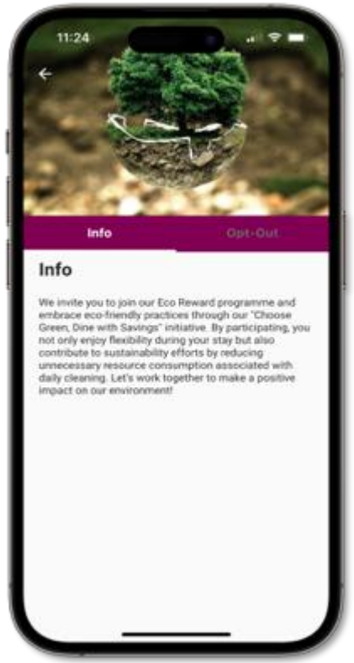
This initiative encourages guests to adopt eco-friendly practices by offering the option to opt out of daily housekeeping in exchange for an F&B credit redeemable at our restaurants. By reducing unnecessary resource consumption and room amenities, we promote sustainability throughout our operations.

Currently, **2% of hotel guests** participate in the Eco Reward campaign. We will continue to promote this initiative to encourage greater participation.



ENVIRONMENTAL POLICIES AND IMPACT







Ur GREEN EXPERIENCE

What better way to bring a natural, cosy vibe to our guests' stay than with plants—and offering guests the chance to take a piece of nature home! This complimentary initiative allows guests to enhance their rooms with plants and even take them home at checkout.

1

Pre-Arrival

Guests who book directly are asked whether they would like a plant in their room.

2

Check-In

Guests who book through other channels are offered a plant at check-in, with the option to request one through HandiGo.

3

During Stay

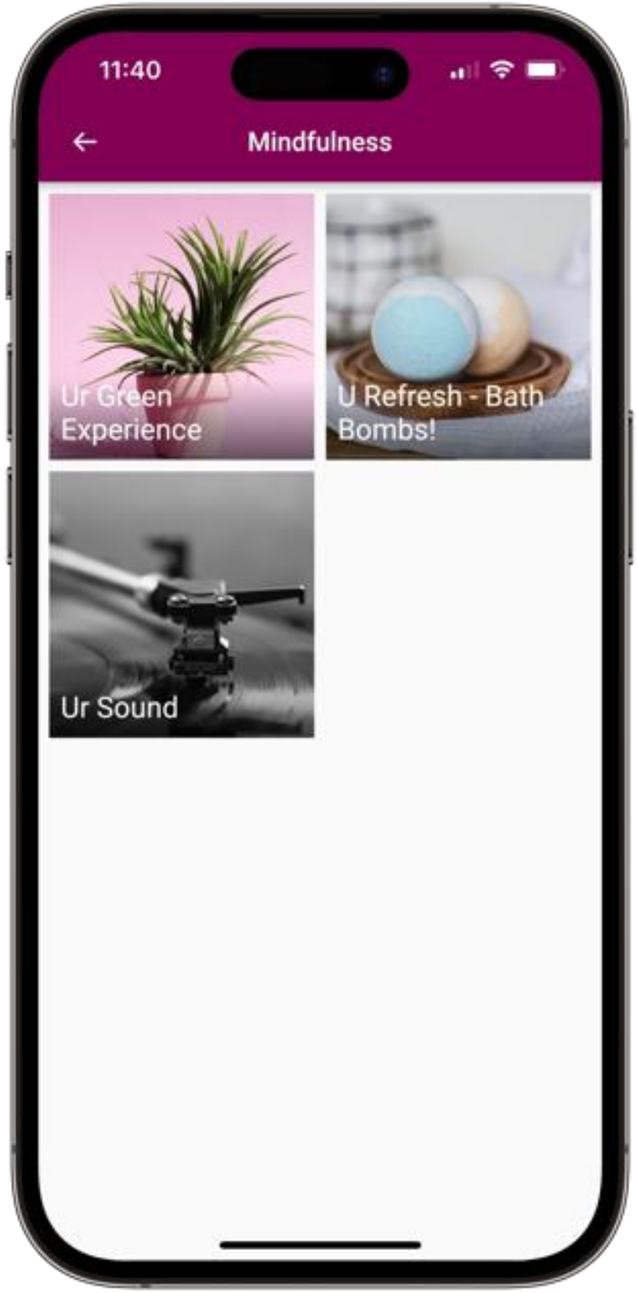
Guests are informed through HandiGo that they may take the plant home.

4

Equipment

Small potted plants with explanatory tags, provided free of charge.




11:40
Mindfulness
Ur Green Experience
U Refresh - Bath Bombs!
Ur Sound

HEALTHY FOOD MENU

In response to health-conscious guests, our in-room dining now features Power Bowls, Energising Superfoods and Low-Carb Wraps, with a focus on plant-based and local ingredients.

Power Bowls

Nutrient-dense combinations featuring local grains, proteins and fresh vegetables

Energising Superfoods

Carefully selected ingredients known for their nutritional benefits and energy-boosting properties

Low-Carb Wraps

Delicious alternatives using plant-based wraps filled with fresh, locally sourced ingredients







ROAD TO THE ABSOLUTE HOTEL SERVICES GREEN STAR AWARD

U Sathorn Bangkok proudly received the Absolute Hotel Services Green Star Award in 2025, achieving a key sustainability goal. This recognition reflects our ongoing efforts to meet Green Globe standards and advance our sustainability initiatives. We continue to build on this achievement by promoting environmentally responsible practices among our employees and across our hotel operations to reduce our environmental impact.



Further Sustainable Development – The Green Road Continues

U Sathorn Bangkok is committed to ongoing improvements, focusing on responsible resource use and waste reduction:

Plastic Elimination

Eliminating single-use plastics, replacing them with glass bottles, and promoting reusable water containers.

2 Eco-Friendly Toiletries

Switching to eco-friendly toiletries in refillable dispensers.

Energy Conservation

Promoting energy conservation through key card systems and energy-efficient lighting, including potential renewable sources like sola

Organic Sourcing

Sourcing organic produce from our own garden or trusted suppliers.

Sustainable Transport

Exploring sustainable transportation options, such as bicycles for guests.

We will continue to implement innovative solutions that benefit the environment and enhance guest experiences.

U Sathorn Green Vendors

In January 2025, U Sathorn Bangkok introduced a comprehensive Purchasing Policy to promote responsible sourcing and sustainability throughout our supply chain. In early 2026, we held a meeting to reaffirm this commitment and reinforce the policy's implementation. We will continue to review and reinforce these practices every year.

This policy emphasises partnerships with vendors who demonstrate genuine commitment to eco-friendly practices, social responsibility and transparency. Our core principles include reducing waste, using sustainable packaging (Green Seal, FSC, Energy Star) and adhering to environmental laws. We also require vendors to uphold fair labour standards, respect human rights and support community engagement.

The policy mandates rigorous supplier evaluation, including sustainability credentials, environmental management and ethical practices. We may conduct audits and request documentation to ensure compliance.

We encourage suppliers to set sustainability goals, report progress regularly, participate in training and share innovative practices. The policy also highlights categories such as food and beverage (favouring organic, local and sustainably farmed products) and housekeeping (eco-friendly cleaning supplies, biodegradable packaging).

Result:

More than 49 vendors are now on our approved green vendor list.



Sustainable Amenities Catalogue

The World Leader in Sustainable Guest Amenities

Global Consistency | Local Accessibility | Scalable Sustainability

GUEST ROOM – PUBLIC AREA – CREATIVE PARTNERSHIPS – GIFTING - MARKETING
SUSTAINABILITY STORYTELLING - ARTS – SOCIAL IMPACT – RECYCLING

GUAVA

Sustainable Amenities and Our Journey with Guava

Our Story: Citron Fresh

Inspired by the goodness of citron fruit, Citron Fresh offers sensory experiences with zesty aromas meant to uplift your mood. Infused with vitamin C, our formulations are gentle, paraben-free and designed to restore natural radiance for skin and hair.



FSC Certified Paper Packaging

FSC

The FSC label is the world's most trusted mark for sustainable forestry. FSC is a non-profit organization, providing trusted solutions to help protect the world's forests and tackle today's deforestation, climate, and biodiversity challenges.

Currently, over 150 million hectares of forest worldwide is certified according to FSC standards, designed to address a broad range of environmental, social, and economic factors.

150+ million certified hectares of forest

1,100+ individuals and organizations from 93 countries who make up our governing body

60K+ certifications verifying sustainable sourcing

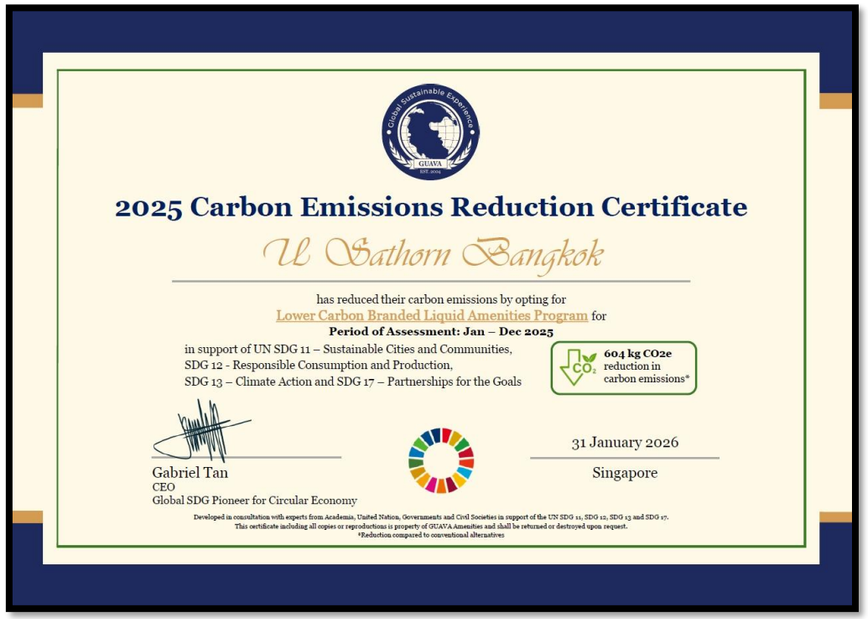
1,700+ companies licenced to promote FSC-labeled products

46% of consumers globally recognize the FSC label

A small label making a big impact

When you purchase FSC-labelled products, you're helping forests, and the people that rely on them, thrive by supporting:

- **Zero deforestation**
  Trees are harvested responsibly so there is no net loss of forest over time. Forests with irreplaceable values, such as old-growth forests, are identified and maintained. Reversing deforestation and maintaining irreplaceable forests are crucial to fighting climate change.
- **Fair wage and work environment**
  All workers are provided with proper training, adequate safety protocols, and fair wages.
- **Support the change from preservation to conservation**
  Plant and animal species are protected.
- **Community rights**
  Local communities living in and around forest areas are consulted, and their legal and cultural rights to land and forest resources are respected.





On 31 January 2026, we proudly received our Carbon Emission Reduction certificate from Guava, marking a significant milestone in our commitment to sustainability.

The certificate recognises our progress in reducing carbon emissions through our use of lower-carbon amenities, contributing to the objectives of the United Nations Sustainable Development Goals, particularly:
SDG 11: Sustainable Cities and Communities
SDG 12: Responsible Consumption and Production
SDG 13: Climate Action
SDG 17: Partnerships for the Goals

We are thrilled to showcase the beginning of our green journey, reflecting a substantial decrease in our carbon emissions and reinforcing our dedication to building a more sustainable future.

Result:

The certificate highlights our progress in reducing carbon emissions in 2025. Reductions from our lower-carbon branded dry amenities increased from 96 kg CO2e in 2024 to 135 kg CO2e in 2025, while reductions from our liquid amenities rose from 194 kg CO2e to 604 kg CO2e. Together, these increased from 290 kg CO2e to 739 kg CO2e, more than doubling the previous year's result.







Green Meetings

Meet with purpose, care for the planet

At U Sathorn Bangkok, our Green Meeting option supports more sustainable events through reduced paper consumption, responsible material choices and support for local communities. Because great meetings should make a positive impact not just on people, but on the planet too.

Sustainability Impact Report: Green Meeting Implementation

Result:

Since January 2026, we have sold 27 Green Meeting packages, hosting a total of 1,389 guests. The initiative has helped reduce linen washing costs and replace single-use water bottles with water dispensers and glass containers.

Green Meetings

Sustainability Impact Report: Green Meeting Implementation

To minimise the environmental footprint of our meetings and events, we follow a comprehensive approach:

Green Checklist

Guides eco-friendly practices such as recycling, sustainable catering and waste reduction.

Monitoring & Tracking

Tracks energy use and carbon footprint, optimising HVAC and room utilisation.

Eco-Friendly Catering

Prioritises organic, local or seasonal produce, vegetarian options and reduces single-use plastics with water stations.

Waste & Recycling

Encourages the separation of paper, glass and cans, promotes composting and uses eco-friendly decorations.

Transportation & Venue

Encourages mass transit, carpooling and uses potted plants instead of floral arrangements.

Community Collaboration

Partners with local organisations to support donations and ensures proper wastewater treatment.

Results: These practices have significantly reduced resource consumption, waste and carbon emissions, setting standards for responsible events.

ReviewPro

Since last year, we have used ReviewPro, our online guest satisfaction platform, to gather feedback on our sustainability efforts:

- How do you evaluate our sustainability initiatives?
- Suggestions for improvement (local products, energy, water, waste management, communication, etc.)
- Do you believe the hotel supports the planet, people and community?

Guest comments are reviewed monthly, guiding us toward continuous improvement.



Result: We distributed a guest questionnaire about sustainability through ReviewPro in January 2026. The guest satisfaction score has remained at 94% through June 2026, indicating strong guest awareness and willingness to support our sustainability initiatives.

Single-Use Plastic Policy

Result: Since switching to dispensers for shampoo and shower gel, we have reduced the use of 24,888 plastic tubes.

We are proud to have banned plastic straws and further eliminated most single-use plastics within our operations, aligning with our commitment to reduce environmental impact.



Paper Straws and Takeaway Cups

Eliminated plastic straws and switched to biodegradable takeaway containers, which are provided only upon guest request.





Refillable Bottles

Eliminating single-use plastic water bottles.



Sustainable Containers

Using eco-friendly materials for toiletries and amenities.

Social Responsibility and Employee Engagement



Cultural Heritage Protection Policy

U Sathorn Bangkok is committed to respecting and preserving local cultural assets. Our policy emphasises safeguarding tangible heritage (such as historic sites and artefacts) and intangible elements (like arts, traditions and customs). We actively engage with local communities to incorporate their perspectives, ensuring responsible tourism that minimises cultural disruption.





Development Assessment

Careful assessment of development projects, integrating traditional architectural elements where appropriate

Employee Training

Comprehensive training on heritage preservation and cultural sensitivity





Authentic Experiences

Promotion of authentic cultural experiences by supporting local artisans

Regular Evaluation

Ongoing assessment to ensure effectiveness, with annual policy reviews to stay aligned with best practices

Biodiversity and Wildlife Conservation Policy

Sustainability Interaction with Wildlife and Landscaping Policy





U Sathorn Bangkok prioritises responsible coexistence with local ecosystems through sustainable landscaping, wildlife preservation and eco-friendly pest control. This policy emphasises native plant sourcing, water and chemical reduction and the avoidance of invasive species.

We promote drought-tolerant landscaping, rainwater harvesting and minimal light pollution to protect local wildlife. Harm to native animals is prohibited, and guest education focuses on supporting biodiversity.

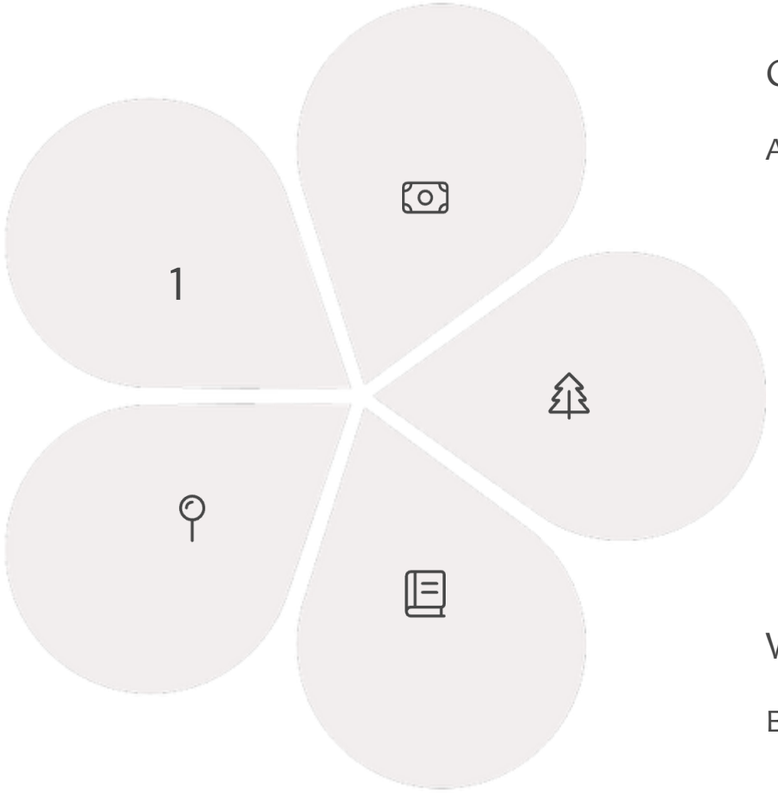
Employee training, regular monitoring and updates ensure ongoing compliance. Notably, we have discontinued chemical fumigation, replacing it with environmentally friendly mosquito traps, exemplifying our commitment to wildlife-friendly practices.

Conservation of Natural Areas and Community Engagement

In 2026, we issued a **Natural Areas Conservation and Biodiversity Policy** to promote conservation, habitat restoration and guest engagement:

Conservation Partnerships

Partnership with conservation organisations



Conservation Funding

Allocating funds for conservation projects

Habitat Restoration

Developing habitat restoration plans

Protected Site Visits

Organising visits to protected sites

Wildlife Education

Educating visitors about local wildlife

Regular monitoring and guest feedback are used to enhance these initiatives, ensuring ongoing impact and success.

U Make a Difference

Result: We currently have 11 student interns in 2026. We also donate funds to the Thung Mahamek Home for Boys, supporting approximately 150 residents.

U Sathorn Bangkok believes every action counts. Through community service, environmental initiatives and guest engagement, we aim to make a meaningful difference locally and globally.



Community Education

Sharing sustainable practices with local schools



Environmental Action

Organising clean-up events in natural areas



Resource Sharing

Donating reusable items to community organisations

In our "Every Drop Counts" guest awareness campaign,
we actively encourage our guests to participate in our sustainability efforts.

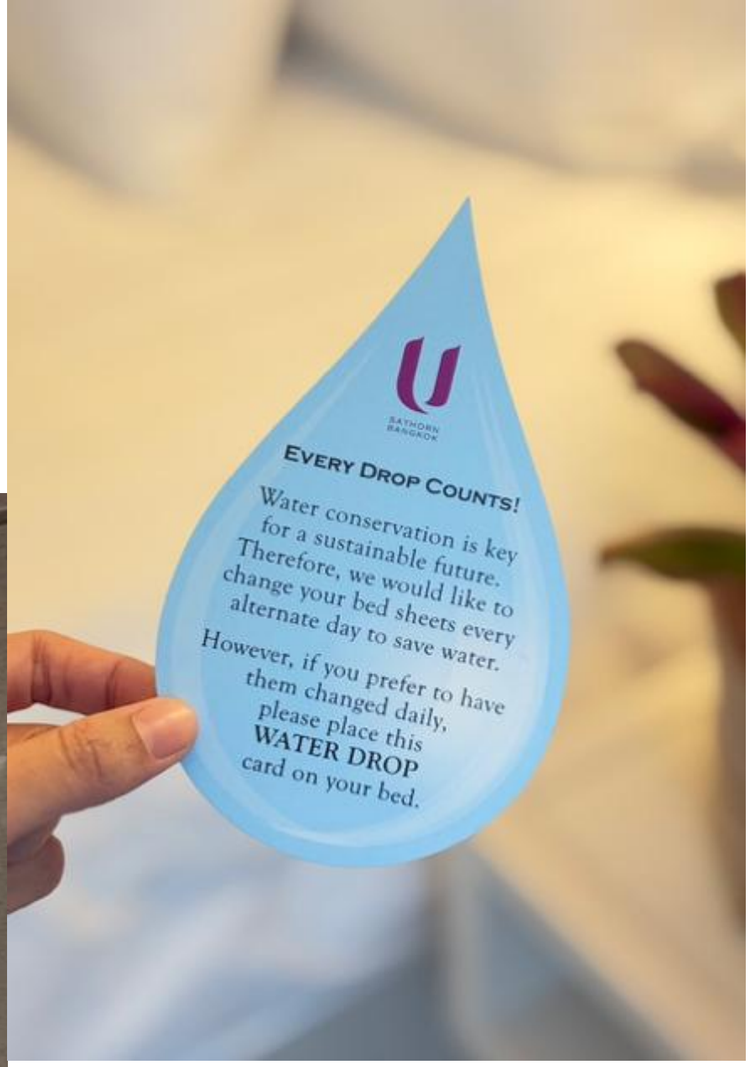
To request a change of bed sheets, guests are invited to place a designated card on their bed. This initiative helps make guests aware that bed linen is not automatically changed daily, fostering an eco-friendlier approach.

Similarly, our Towel Exchange programme aims to promote the reuse of towels.
A towel left on the rack signals the guest's intention to use it again, while a towel placed on the floor indicates the desire for an exchange.

By adopting these practices, our guests contribute to conserving millions of gallons of water otherwise used for washing linens that have been minimally soiled.
Through these initiatives, we strive to create awareness and encourage environmentally conscious choices among our guests.

Towel Exchange Guest Awareness





Every Drop Counts Guest Awareness

Supporting Local Communities Through Sustainable Tourism





U Sathorn Bangkok encourages guests to explore nearby neighbourhoods, experience local culture and support businesses within the surrounding community.

Through this initiative, we aim to promote sustainable tourism by introducing guests to local attractions, independent businesses and cultural experiences.

By encouraging guests to explore beyond the hotel, we help support the local economy while fostering a greater appreciation of Bangkok's communities and cultural heritage.



Awareness – Employee Training

All new staff receive orientation on their first day, which includes training on sustainability practices and waste separation.

In addition, we provide access to information via a QR code to enhance staff awareness and engagement with our sustainability initiatives.











Welcome
to UR Garden

This year, we proudly launched UR Garden, our organic kitchen garden dedicated to supporting our eco-waste philosophy.

We extend a warm welcome to everyone to visit and participate in this green initiative, which reflects our commitment to sustainability and responsible living.

Through UR Garden, we aim to promote eco-conscious practices and foster a deeper connection with nature, all while reducing waste and cultivating fresh, organic produce for our community.

J’AIME SUSTAINABLE SUPPLIERS

Result: 95% of ingredients used at J’AIME were locally sourced

Caviar House

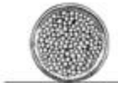


Caviar House, based in Bangkok, is transforming Thailand's caviar industry. Founded by Alexey Tuytin and managed with his son Alexandr, they run the country's first sturgeon farm in Hua Hin. Established in 2016, the farm imports hybrid beluga and amur sturgeons from China, housing 1,500 females and 50 males.





Using sustainable, high-tech methods, they harvest eggs without killing the fish. Advanced monitoring ensures optimal conditions, speeding up maturation in the tropical climate. Producing about 1.5 tonnes of caviar annually, they supply top hotels and five-star restaurants in Thailand and plan to explore international exports.



Caviar House

Karen Tribes



Thailand plans to build a school for Hill Tribes in Mae Hong Son to deter them from growing drugs for Khun Sa, a notorious heroin dealer in the Golden Triangle. Initiated by the area's patrol police commander and funded by donations, the school will educate Hill Tribes people on the dangers of the drug trade. The initiative follows ongoing efforts to replace poppy cultivation with crops like macadamia nuts, tea, and coffee, supported by the Doi Tung Development Project led by the Princess Mother's Private Secretary. This project aims to create sustainable livelihoods and integrate Hill Tribes into the legal framework, enhancing their productivity in their natural environments.







Karen Tribes

Sai Yok Springs



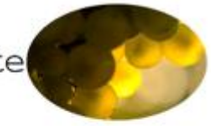
Sai Yok Springs began with Elodie and Alexander Radach, the founders' desire for sustainable solutions after their first child was born. They created a high-quality mineral water in reusable glass bottles, sourced from the pristine Sai Yok valley. Their aim is to provide pure, healthy water with minimal environmental impact, with distribution based in Bangkok.





Sai Yok Springs is Thailand's first locally-sourced, closed-loop premium mineral water brand. Their solar-powered facility and reusable glass bottles significantly reduce emissions. They support local schools, organic farming, and English education, ensuring a robust supply chain and reduced environmental impact. Their water, high in calcium and low in nitrates, embodies their commitment to sustainability and community well-being.

Granmonte



GranMonte Estate is located in Asoke Valley, Khao Yai, near Khao Yai National Park, about 160 kilometers from Bangkok. The estate spans 100 rai (approximately 40 acres) at 350 meters above sea level, providing an ideal microclimate for growing wine grapes like Syrah, Cabernet Sauvignon, and Chenin Blanc. Dedicated to producing high-quality Thai wines, GranMonte uses innovative and sustainable viticulture techniques tailored to Thailand's unique conditions.





Founded in 1999 by Visooth Lomtinavy, GranMonte transformed a former cornfield into a thriving vineyard. The GranMonte Asoke Valley Winery, which began operations in 2009, uses advanced winemaking technology and has a capacity of 120,000 bottles annually. Managed by oenologist Nikki Lomtinavy, the winery focuses on high-quality, estate-grown wines aged in French and American oak barrels.



Granmonte

Dairy home



Dairy Home is Thailand's first organic dairy company, transforming dairy farming with organic practices. They focus on raising consumer awareness about organic products and fostering environmental consciousness. Despite their small size, Dairy Home is committed to producing high-quality food, improving processes for consumer health, and minimizing environmental impact.





Adhering to strict standards—no antibiotics, chemical insecticides, fertilizers, or growth hormones—Dairy Home leads Thailand's organic dairy industry. They aim to enhance product quality, employee well-being, and sustainable practices. Their mission is to promote organic innovation and aim for Net Zero emissions by 2050, envisioning a sustainable ecosystem for future generations.



Dairy home

Le Chedi Farm

Le Chedi Farm, founded by French farmer Benoit Deloffre, delivers organic vegetables from Nakhon Pathom straight to your doorstep. Known for supplying Michelin-starred restaurants, the farm offers more than 400 types of vegetables, including 17 varieties of carrots. Benoit brings his expertise from France, using seeds that thrive in the Thai climate to ensure top-quality produce.







Le Chedi Farm

Klong Phai Farm

Klong Phai Farm is a leading producer of free-range chicken in Thailand, committed to animal welfare and exceptional quality. Located in the pristine environment of Khao Yai, the farm uses natural and humane farming practices to raise slow-growing chickens without antibiotics or growth hormones. The chickens are fed a diet supplemented with Thai herbs, ensuring optimal health without the need for antibiotics.





The farm's chickens thrive in open, natural conditions, resulting in healthier and happier birds. This commitment to quality and sustainability makes Klong Phai Farm's poultry a top choice for Michelin-starred restaurants and discerning consumers. The farm's environmentally conscious practices, including rotational grazing and natural fertilization, further enhance the sustainability of its operations.



Uraiwan's farm



Located in Mae Taeng, Chiang Mai, Uraiwan's Organic Farm has been producing over 50 varieties of premium organic products since 2012. Certified by IFOAM and the EU, the farm benefits from Northern Thailand's ideal climate to grow a wide range of vegetables and fruits seasonally.





Uraiwan's uses 100% organic methods, avoiding pesticides, toxins, and GMOs. They focus on soil health with natural inputs, crop rotation, and biological controls. Their commitment to sustainability extends to producing their own organic compost and fertilizers.



Uraiwan's farm

Del casaro

Del Casaro, established in 2000, is renowned for producing fresh Italian cheeses in Hua Hin, Prachuab Khiri-Khan province. Specializing in Mozzarella, Ricotta, Mascarpone, and Bocconcini, Del Casaro combines traditional Italian methods with advanced technology to ensure the highest quality products.





All cheeses are made from pasteurized cow milk and microbial rennet, making them vegetarian-friendly. Del Casaro's facility benefits from the region's high-quality milk, sourced from local dairy cooperatives, ensuring the authenticity and excellence of their cheese. Certified by recognized institutions, Del Casaro's cheeses reflect the rich traditions and mastery of Italian cheesemaking.



Del casaro

Little Goat Farm

Ms. Kai Srikong is the visionary behind Little Goat Farm in Nakhon Pathom, Thailand. With advanced degrees in veterinary sciences, her expertise in animal care and farm management led to the creation of this unique goat farm and cheese-making venture. The farm is celebrated among Michelin chefs for its exceptional product quality and distinctive flavors, sourcing milk from small-scale, sustainable farms within the community.





At Little Goat Farm, well-cared-for goats produce superior milk for cheese. The farm ensures their goats are treated with care and respect, free from hormones or feed additives. Using traditional techniques, they craft goat cheese that highlights the unique qualities of their milk. This endeavor is both a passion and a challenge, aiming to evoke a connection to ancestral roots through their flavors and craftsmanship.



Little Goat Farm

The Library Experience

Create Your Moment

Our new initiative, ‘The Library Experience’, provides guests with a quiet, comfortable space for relaxation and reflection. Upgraded libraries will offer magazines, newspapers, tourist guides and local activity information, such as our Ur Bike map and dining options.

The library is accessible 24/7, with assistance from our Ur Host team. This SOP emphasises supporting local businesses by encouraging guests to visit nearby attractions. We will also host community events to deepen guest connections and promote sustainable local tourism.









Code of Conduct & Responsible Business

Anti-Bribery & Ethical Behaviour Policy

U Sathorn Bangkok maintains a robust Code of Conduct focused on ethical, respectful and safe environments for employees, guests and partners. This policy emphasises preventing exploitation, human trafficking, child abuse and harassment.

1

Training

Mandatory training sessions for all employees

2

Management

Quarterly management briefings on policy updates

3

Community

Outreach programmes to ensure policy adherence

4

Reporting

Transparent channels with confidentiality for concerns

Responsibilities are clearly defined: HR manages training, management enforces policies and front desk employees assist with guest reporting. We regularly review and update our procedures to uphold high ethical standards, fostering a safe and responsible environment.

Sustainability Targets for 2026 and Beyond

Our long-term strategy comprises specific goals to be achieved by 2026 and up to 2030. These include:



Transportation

Transitioning to electric shuttle services and promoting employee carpooling



Water Conservation

Reducing towel sizes and water use in guestrooms



Pest Control

Adopting eco-friendly pest control methods



Renewable Energy

Installing solar panels or investing in renewable energy certificates



Certification

Achieving green building certifications such as LEED

U Sathorn Bangkok Sustainability Goals

U Sathorn Bangkok is committed to achieving measurable reductions in our environmental footprint. Our key sustainability targets are outlined below:

Item	Scope	Baseline	Unit	Target Reduction
LPG Gas	Scope 1	0.26	kg	3%
Electricity	Scope 2	41	kWh	10%
Water	Scope 3	420	litres	5%
General Waste	Scope 3	0.3	kg	3%

Event Energy Consumption Targets

Item	Scope	Baseline	Unit	Target Reduction
Event Energy (Half Day)	Per Guest	7.78	kgCO2-e	5%
Event Energy (Full Day)	Per Guest	3.79	kgCO2-e	5%

These targets will be regularly monitored and reported to ensure continuous progress towards our sustainability objectives.

Sustainability Targets for 2027 and Beyond

Renewable Energy & Green Building

- Install solar panels and invest in renewable energy certificates (RECs) to power part of our operations.
- Implement solar water heating systems in guest rooms and laundry facilities.
- Retrofit facilities with energy-efficient LED lighting, low-flow fixtures and smart energy management systems.
- Strive to achieve green building certifications such as LEED or EDGE.

Waste Reduction & Recycling

- Expand comprehensive recycling and composting programmes across all departments.
- Eliminate single-use plastics entirely within the hotel operations.
- Promote zero waste initiatives by reducing, reusing and recycling as standard practice.

Guest Engagement & Education

- Offer sustainable tourism experiences, eco-tours and activities that promote environmental education.
- Incentivise guests to participate in sustainability practices such as towel and linen reuse programmes.
- Publish an annual sustainability report to transparently communicate progress and initiatives.

Carbon Footprint & Energy Use

- Implement advanced carbon footprint tracking tools, such as e-calculators, to monitor and report greenhouse gas emissions in real time.
- Strive for net-zero operations by 2030 through energy efficiency, renewable energy adoption and offset programmes.

Sustainable Procurement & Food

- Prioritise locally sourced, organic and sustainably farmed ingredients for all F&B operations.
- Implement sustainable purchasing policies for amenities and cleaning supplies.
- Increase procurement of eco-labelled products with certifications like FSC, Green Seal and Energy Star.

Biodiversity & Landscaping

- Develop on-site gardens or urban farms to grow herbs and vegetables for use in F&B offerings.
- Create habitats to support local biodiversity, including bee hotels, butterfly gardens and birdhouses.
- Use native, drought-tolerant plants for landscaping to conserve water and support local ecosystems.