

## Application and Booking Terms and Conditions

The following terms and conditions apply to your application for accommodation with Western Sydney University Villages. Please review these terms carefully and print or save a copy for your reference. These terms and conditions apply to all individual and small group applications.

The application terms and conditions are provided in English only. If you do not understand any part of the application terms and conditions, please contact the [Student Accommodation Office](#). If you choose to access the website from locations outside of Australia, you are responsible for complying with local laws.

1. The application terms and conditions relate to all Western Sydney University Villages.
2. They apply to all applications made:
  - a. online through our websites;
  - b. in person at a Western Sydney University Village;
  - c. over the phone;
  - d. via email;
  - e. via an educational agent;
  - f. via any other method accepted and approved by Western Sydney University Villages.
3. All applications for accommodation will be reviewed by the Village team to ensure applicants meet the University's minimum requirements. The University may offer accommodation or refuse to offer accommodation at its discretion.
4. If you are a student applying for accommodation at Western Sydney University Hawkesbury Village, your application will only be considered if you are in your first or second year of study and if any period of prior accommodation in the Western Sydney University Hawkesbury Village is less than two academic years, unless the University decides to waive this requirement in your particular circumstances. If you are in your third or fourth year of study, or you have resided at the village for more than two academic years, please discuss your circumstances with the Property Manager Operations before proceeding with an application.
5. Upon successful review, the University will send you a Letter of Offer for accommodation. Your Letter of Offer will set out the next steps, documentation to be provided and any payments due that are required to accept your Offer and secure your accommodation.
6. All rooms and rates are for occupation by one (1) person only.
7. Although the University tries to ensure the room rates and other costs published on its website are accurate, changes may sometimes occur and the University will only be bound by the rates and costs set out in your Letter of Offer.
8. If you are under 18 years of age you must have consent of a parent or legal guardian when making an application. Please contact the [Student Accommodation Office](#) for more information.
9. Whilst every endeavour is made to place you in the room nominated through the Western Sydney University website, the University cannot guarantee you will be offered the room type requested. Please check your Letter of Offer carefully.
10. If you wish to cancel your online booking, please let us know in writing via email to the [Student Accommodation Office](#) at Western Sydney University. Please note there may be a penalty to cancel. Please refer to the cancellation policy in your Letter of Offer.

11. We may at our discretion cancel your application for accommodation should any of the following occur:
  - a. the information you provide as part of the application process is incomplete or false; or
  - b. you fail to comply with your obligations in these Booking Terms & Conditions.