



SERENA HOTELS

SAFARI LODGES AND CAMPS
HOTELS • RESORTS

NGORONGORO SERENA SAFARI LODGE

Clinging to the rim of one of the world's last remaining natural wonders, the enchanted Ngorongoro Crater, this Safari Lodge offers glorious game viewing, kaleidoscopic bird life, soul-soaring vistas and uniquely presented accommodation.

General Manager
Mr. Nickson Kanyika

Direct Contact

Ngorongoro Serena Safari Lodge
P.O. Box 2551, Arusha Tanzania
Tel : (+255)27 2537050/2/3/4/5
Email: ngorongoro@serena.co.tz
Web: www.serenahotels.com

Reservations Tanzania

Arusha Central Reservations,
Tel: (255-784-319-305,
Email: reservations@serena.co.tz

Kenya

Serena Sales Centre, Nairobi Williamson
House, 4th Floor 4th Ngong Avenue
Tel: (254-20) 2842333
Mobile: 0732 123 333
Email: reservations.kenya@serenahotels.com

South Africa Sales and Reservations Office

Johannesburg
Tel: +27-82-889-9979
Email: reservations@serenahotels.co.za

GUEST ROOM INFORMATION

Total number of rooms 75

- 1 Suite
- 44 rooms with twin beds
- 15 rooms double beds
- 15 room with triple beds
- Including: Private terraces with views to the crater floor

CHECK IN FACILITIES

- Check in 12:30 and check out 10:00

HOW TO GET THERE

- Distance from Arusha is 180 Km
- Transfers by road or Air

ROOM AMENITIES

- Free Wi-Fi
- Mosquito nets
- Telephone
- Power outlet for hair dryer
- Shaver sockets
- Safety deposit boxes

GUEST SERVICES

- Laundry* and valet services
- House-doctor on call 24hrs
- Internet Services

SPECIAL FEATURES

- Gift shop
- Safari boutique

DINING, BEVERAGES

- Restaurant and Bar

ACTIVITIES/EXPERIENCES

- Walking safaris and Hikes *
- Empakai crater day visit *
- Game Drives *
- Massage Services *
- Body Stretch Lessons
- Crater Lunch /Breakfast experience
- Crater View Sundowner

CHILD FRIENDLY SERVICES

- Family rooms
- Children's menu
- Babysitting services

BUSINESS SERVICES

CONFERENCE FACILITIES

- Canvas facility for conference or event
- Fully air-conditioned
- Full audio-visual and technical support services

PLACES OF INTEREST

- Visit to the Ngorongoro Crater
- Visit Olduvai Gorge
- Visit Empakai Crater
- Cultural Tours to the Local Tribes

NB*CHARGEABLE